

Porsche **eBike** Performance

Technical Support Employee (m/f/d)

Immediately · Full time 40h/week · Ottobrunn near Munich



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At the headquarters in Ottobrunn near Munich, the Porsche eBike Performance GmbH develops and produces advanced drive systems for two brands: FAZUA with the focus on pioneering compact lightweights for agile e-bikes and under the brand name Porsche exceptionally powerful drive systems. FAZUA is a young, ambitious brand that has transformed the cycling industry in 2017 with its innovative drive system for agile, compact, lightweight (and extremely good looking) e-bikes. Since July 2022, we are a part of the Porsche eBike Performance GmbH. Our diverse, open-minded, ambitious (and fun) team is constantly seeking new, inspiring talents who will help us push boundaries to shape the future of e-bike technology.

YOUR TASKS

- You are part of our customer support team in Nice and support our after-sales service activities for South Europe
- You deal with technical customer requests concerning our drive system via phone and email
- You create tickets in our ERP system and assure the follow-up of our service cases
- You help us grow our dealer and customer network in the region
- You assist the team with other administration tasks

YOUR PROFILE

- You completed superior education (BTS or bac+3) and a commercial/technical vocational training or a similar study programme
- You have gained experience in customer service
- You are familiar with ERP

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- You speak French on a native level and fluent English – Spanish or Italian language skills are a plus

YOUR BENEFITS

- We are a diverse and international team of creative minds, passionate bike nerds, and progressive thinkers
- You will see your ideas taking shape quickly: bring in your thoughts, challenge the status quo and see innovations being implemented soon
- You can work remotely from home equipped with top hardware. Yet, in Ottobrunn, right on the outskirts of Munich, our headquarters also feature nice rooms, a huge terrace, and the best colleagues
- Our location in the jaw-dropping Bavarian landscape offers a fantastic surrounding for rides. Take the chance to lease your dream bike on JobRad or simply grab one of our test bikes if available
- We try to live sustainability in everything we do – instead of just talking about it
- We are supportive of further education and foster ambitions of growth within the company
- We believe in regeneration and agility. Therefore, we offer 30 days of vacation for you to fuel up and find new inspiration

Do you want to become part of the Porsche eBike Performance team? Send your CV and a short motivation letter including your availability and salary expectation to jobs@porsche-ep.com.

Your contact person: **Vanessa Roith**
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