



## Service Staff– Helpdesk (m/f/d) Full-time

### Passions

- Biking DANN just like ourselves
- Penchant for bike technology
- Communication

### Requirements

- Experience in the field of service is an advantage
- Basic technical understanding
- Solution-oriented work ethic
- Organizational skills
- German and English in spoken and written form
- Strong team and communication skills as well as reliability
- Competent and friendly appearance

### Tasks

- Telephone and written customer contact as well as contact to our partners
- Processing of customer and partner inquiries with our ERP system for documentation / logging, workshop disposition, spare parts planing

You are convinced that you complement our team with your passion and your knowledge? Then we are exactly looking for you!

Send us your CV and a motivation letter to [jobs@fazua.com](mailto:jobs@fazua.com)\*

In special cases, travel costs can be covered under arrangement.  
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**WE ARE LOOKING FOR YOU!**

