


Aftersales Service Employee

Full-time (Location: Nice, France) 



WE ARE LOOKING FOR YOU!

Due to increased customer inquiries about our drive system, we plan to expand our service team in Nice (France), and are looking for a full-time aftersales service employee with a passion for ebikes (40h/week).

Your Tasks

- You will be part of our service team in Nice and support FAZUA's aftersales service activities in South Europe
- You process customer inquiries about our drive system via phone or email and advise customers on technical questions
- You create tickets in our internal ERP system to track our service cases
- You help us in developing our bike dealer and OEM network in South Europe
- You support the team with translation and other administrative tasks

Your Profile

- You have completed the French Licence (bac+3) or commercial / technical vocational training or a related study program
- You have service or aftersales experience
- You are familiar with ERP systems and Microsoft Office
- You are a native French speaker, and fluent in English and Spanish
- You ideally have experience or contacts in the (e)bike industry

Your Benefits

- Fast growing and international company with flat hierarchies
- Flexible working hours with flexible home office option
- Modern office space and equipment close to the beach promenade in Nice
- Possibility to rent test bikes

Do you think this job is a fit? Then send us your CV to jobs@fazua.com*. Your contact person is Ms. Vanessa Roith.

In special cases, travel costs can be covered under arrangement.

*<https://fazua.com/en/privacy-policy/>

